

Girvan Academy – S1 Parents' Evening - Parental Survey Responses – Dec 2021

Q1 Pupil's Name

25 responses from parents/carers, which is approximately 23% of the year group.

Average time to complete: 5:28 min: sec

Q2 House Group

● Bargany	8
● Doune	10
● Trochrague	7



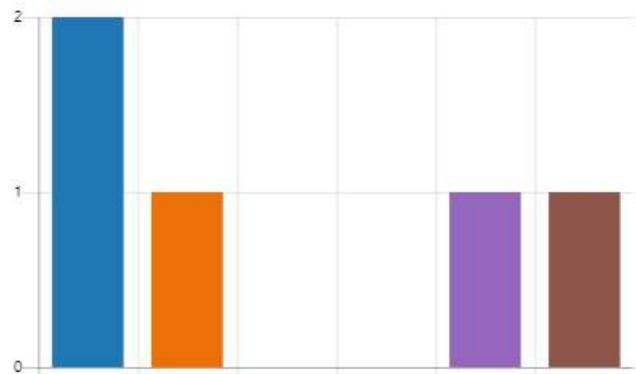
Q3 Did you make appointments for the recent S1 Parents' Evening?

● Yes	22
● No	3



Q4 If you answered No to question 3, please give a reason(s) for not attending the online Parents' Evening.

● Work commitments	2
● Family commitments	1
● Difficulty understanding the in...	0
● Lack of IT to join online	0
● Worried about a lack of IT kno...	1
● Other	1



Q5 If you answered No to question 3, is there anything we could do that would help support you in attending the Parents' Evening?

There was one response to this question:

- A more in depth report to read would be helpful instead, if there's any concerns etc instead of a parents night

Q6 On a scale of 1 to 5, how would you rate the information and support documents you received in order for you to engage with Parents Booking? (1=difficult to use, 5=easy to use)

The average score was 4.75.

91% rated between "4-5" for this question

Score distribution



Q7 With respect to question 6, do you have any additional comments?

There were five responses to this question:

- It was a very easy process. Saved travel for us as well. I prefer it on video
- Guidance issued was easy to follow
- Was a really good set up. Easy to follow. Only one appointment we had a poor connection with so not sure if it was where they were situated. The rest were fine though
- I found the booking system easy to use but when it came to actually taking the call my device was incompatible or the settings were wrong and I couldn't rectify it. I was left on a call with no video or sound
- The information was fine

Q8 On a scale of 1 to 5, how would you rate your experience of using Parents Booking to login in and make appointments? (1=difficult, 5=easy)

The average score was 4.75.

95% rated between "4-5" for this question

Score distribution



Q9 With respect to question 8, do you have any additional comments?

There were four responses to this question:

- Easier than face to face
- Very easy and straight forward
- Sometimes 5 minutes wasn't enough forward
- Very easy

Q10 On a scale of 1 to 5, how did you find your online video meeting experience with teachers? (1=poor experience, 5=excellence experience)

The average score was 4.62.

95% rated between "4-5"

Score distribution



Q11 With respect to Q11, do you have any further comments?

There were eight responses to this question:

- Mr X had poor audio. All others worked well
- Because of the atrocious weather there were a couple of Wi-Fi issues but nobody to blame for this
- Only one appointment with a poor connection. No problems with any others
- Mostly went fine a few sound/picture but got to speak to all teachers
- My broadband is not great and as the weather was bad I'm pleased I only had a couple times disconnected but quick to reconnect
- I never got to interact with X's teachers
- Very poor volume when used with iPhone
- Some started half way through time Some didn't start at all Some cut off half way through 1 glitches and kept lagging

Q12 Please add any additional comments you have regarding the use of Parents Booking that you have not highlighted elsewhere

There were nine responses to this question:

- I had a delay at the start, I had logged in 10 mins early, but I only got @2 mins with first 2 appt, fixed its self after that
- No session with head of house. Also, how do we do sessions with teachers who cancelled?
- Very slick process
- We found this easier to participate in as both my husband & myself could attend & support X. With more than one child at home, usually only one parent can attend
- I have twins in S1 & I booked separate appointments. Could you have an option to have twin appointments which were slightly longer or appointments one after the other
- We were pleased to be able to see X's teachers and engage with them face to face even though it was a virtual experience. We feel this was better than a telephone call and would be happy to use this method in the future. Thank you for giving us this opportunity
- Apologies to the teachers I didn't book and see as I had to leave at 18:15 for work and I couldn't get an appointment to fit them all in!!!!
- Excellent system to use - would definitely like to use this system in the future
- I don't think a school should be doing online zoom meetings for parents evenings. We do not have good Wi-Fi strength and as last night with storm Barra hitting, I had no electricity so it's a good job I hadn't booked any appointments.

Girvan Academy – S5/6 Parents' Evening - Parental Survey Responses – Nov 2021

Q1 Pupil's Name

24 responses from parents/carers, which is approximately 16% of S5/6 parents.

Average time to complete: 7:26 min: sec

Q2 Year Group

● S5	18
● S6	6



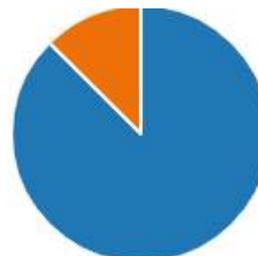
Q3 House Group

● Bargany	9
● Doune	7
● Trochrague	8



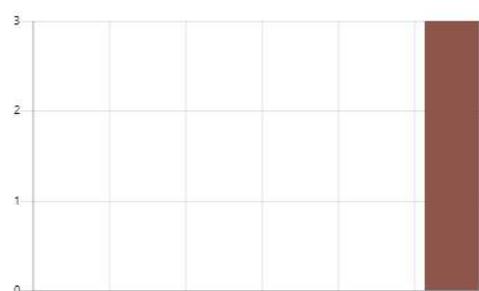
Q4 Did you make appointments for the recent S5/6 Parents' Evening?

● Yes	21
● No	3



Q5 If you answered No to question 4, please give a reason(s) for not attending the online Parents' Evening.

● Work commitments	0
● Family commitments	0
● Difficulty understanding the in...	0
● Lack of IT to join online	0
● Worried about a lack of IT kno...	0
● Other	3



Q6 If you answered No to question 4, is there anything we could do that would help support you in attending the Parents' Evening?

There was one response to this question:

- I do struggle with speaking over video calls. Prefer person to person. With the covid issues, maybe even an email update would help.

Q7 On a scale of 1 to 5, how would you rate the information and support documents you received in order for you to engage with Parents Booking? (1=difficult to use, 5=easy to use)

The average score was 4.13.

75% rated between "4-5" for this question

Score distribution



Q8 With respect to question 7, do you have any additional comments?

There were nine responses to this question:

- What support documents?
- An option to extend appointments if required.
- It was all straightforward - clicked a button and technology booked the appointments based on the time range I gave.
- It worked very well
- I thought it looked complicated, initially, but it was straightforward to book appointments and it was user friendly. The amount of information sent might have been daunting for some.
- I didn't know where I was supposed to log into at first
- Didn't manage to connect with 1 person and was cut off after 1 min with another
- Too much info in one Need to simplify it. Less info to read through to just log on
- I didn't receive any documents. The text message led to an unknown domain. My Son ran around and got me the top 3 important ones

Q9 On a scale of 1 to 5, how would you rate your experience of using Parents Booking to login in and make appointments? (1=difficult, 5=easy)

The average score was 4.21.

79% rated between "4-5" for this question

Score distribution



Q10 With respect to question 9, do you have any additional comments?

There were nine responses to this question:

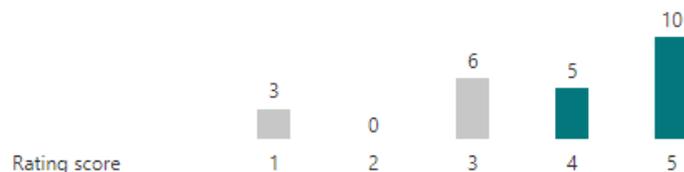
- First appointment didn't work but went smoothly after that
- I liked the fact you could let them select times
- It was really straightforward. Nothing more to add
- Simple and it done all the hard work
- I would be happy to use it again
- I missed the English appointment just kept on refreshing and due to not being able to login, I missed half on the maths one also maybe make appointments with a 5 minute break in-between so you have enough time? Very hurried
- Teams or zoom would have been better
- Again, Simplify There's so much on one page and it all looks the same! I'd preferred to just have the page that says just log on and push start call with a big red button. Easy
- No booking ref

Q11 On a scale of 1 to 5, how did you find your online video meeting experience with teachers? (1=poor experience, 5=excellence experience)

The average score was 3.79.

63% rated between "4-5" for this question

Score distribution



Q12 With respect to Q11, do you have any further comments?

There were fourteen responses to this question:

- May have been better to have slightly longer appointments, maybe 7 minutes
- One didn't work at all, one did eventually get sound but that was 2 and a half mins in and the other it was about a min lost because of sound difficulties
- The calls weren't long enough with each teacher
- No problems
- Felt the timer affected ability to discuss any concerns fully

- I love this online system as it is better than traipsing in to school than having to find and move between classrooms and navigate way through school. The only downside is that 5 minute online appointments are quite short in some cases and don't give flexibility to extend as you would in person. If there could be a work around built in then that would be good. All in all great!
- No problems
- Sadly, I only received 1 call to my mobile. I'm still uncertain if it was due to our usual slow Internet, as phone line wasn't working properly on that day. I have requested information from all of X's other teachers. Hopefully I hear back soon
- It was good but one appointment had connection problems due to the browser so the teacher rang with a very quick update. We had started on the next appointment so didn't have much time
- Would have liked a few extra minutes, but much preferred this method of parents meeting with teachers
- Again seemed hurried and rushed
- Not enough time
- It was not online and 1 couldn't ring as the system wouldn't let him call Mr X back. Still would like some time to speak. Maths is very important to X's future
- Being cut off, too short time

Q13 Please add any additional comments you have regarding the use of Parents Booking that you have not highlighted elsewhere

There were nine responses to this question:

- Did enjoy the fact that it stuck to the 5 mins, however teething problems with sound and a no show made it frustrating
- Wouldn't it have been easier for one nominated teacher to phone parents with a report then if any concerns we could speak with individual class teacher
- It went better than I was expecting
- It saved travel time for us, living in Ballantrae
- Excellent way to conduct parents evening, hope it remains an option
- Excellent system, no issues. Very much preferred
- One appointment disappeared so I assume it was cancelled by teacher. Although I did know the teacher was unwell perhaps not everyone would so perhaps notifications of cancelled appointments would be a good idea
- I had no idea it existed tbh
- Bring back face to face